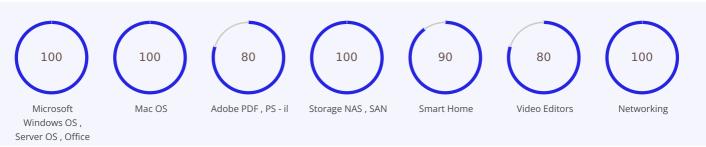


AHMED MARAFIE Information Systems Consultant

self-motivated and fast learner for new technologies and also an excellent troubleshooter. cross-cultural literacy demonstrated by fluency in Two languages arabic and English. And Basic in Swedish goal oriented in team or individual settings



work experience

(Feb 2017 - Present)

MARAFIE IT SERVICES & CONSULTATIONS CO.

Founder / CEO

- Website and Application Developing, Network Hardware Dealer
- Network Storage, Camera Dealer
- www.mrafie.com

(Aug 2014 - Present)

AL-ALFAIN REPROGRAPHIC INDUSTRIES CO. K.S.C.C KUWAIT

Information Systems Manager

- Managing networks (computer networks, Mac networks and fully support corporate servers on windows 2016 environment including exchange, isa, domain controller, data servers)
- Troubleshooting systems (windows servers, windows OS, Apple OS)
- Deploying, modify and configure (sage accpac accounting software, estimation sw, time & attendant sw, bosch building integration system sw, id card printing, cisco ip telephony using call manager with voice gateway, netapp storage, Cisco firewall, mail server, fortinet firewall, imaging SW, file processing system)
- managing and monitoring users web activities and program activities, generating reports

(May 2013 - Aug 2014)

ARAB INFORMATION MANAGEMENT SERVICES (A.I.M.S)

Computer Specialist

- Providing consultation for servers and workstations in central agency of information technology. troubleshooting servers and workstations.
- Responsible for planning, designing & implementing infrastructure management solutions using network & system management tools & frameworks.
- Managing blade servers and storage.

(Jan 2012 - May 2013)

TAWASUL SERVICES CO.

HP software engineer

- strong exposure in supporting on-site and offshore delivery projects/ engagement
- responsible for planning, designing & implementing infrastructure management solutions using network & system management tools & framework.
- providing consultation for HP network node manager NNMI, HP operation manager and performance insight.

(Oct 2004 - Jul 2011)

AL-ALFAIN PRINTING, PUBLICATION & DISTRIBUTION CO. K.S.C.C KUWAIT

Information Systems Manager

• Deploying, modify and configure (sage accpac accounting software, estimation sw, time & attendant sw, bosch building integration system sw, id card printing, cisco ip telephony using call manager with voice



- Customer Relations
- Strategy Development
- Business Plans
- Learning new Technology's
- Severs Windows
- Network Storage (HP , netapp ,synology
- Technical Support , Troubleshooting
- Data Mining (Web Searching)
- CCTV (DVR , NVR)
- Workstations PC Configration
- Smart Home
- High Gaming Systems
- Networking
- Data Recovery
- Strategy Planer



LANGUAGES















gateway, netapp storage, sonic firewall, mail server, fortinet firewall, imaging sw, file processing system)

- Managing networks (computer networks, Mac networks and fully support corporate servers on windows 2003 environment including exchange, isa, domain controller, data servers)
- Troubleshooting systems (windows servers, windows os, Apple os, citrix)
- Managing and monitoring users web activities and program activities, generating reports



(2003 - 2003)

TECHNICAL DOMAIN INSTITUTE

A+ Computer Trubleshooting

Grade: A+ Subjects - A+ Computer Troubleshooting

(2003 - 2004)

INFOCENTER KUWAIT

Microsoft certified systems engineer 2003

Grade: A+ Subjects - Microsoft certified systems engineer



CUSTOM BOX

Married







Web Surfing



Games



Reading



Xbox



Socialising